

Provider Roles & Responsibilities

Service Unit Provider	Avel eCare Specialist
<ul style="list-style-type: none"> • Independently determine type of specialty care for patient needs. • Submit request for Specialty Consult in EHR. • Review Specialty Consult note and recommendation; Additional-Signer. • Review critical diagnostics and collaborate with Specialist, as needed. • Develop and update patient’s plan of care. • Collaborate with PRC point of contact to submit PRC request. 	<ul style="list-style-type: none"> • Conduct patient consult via video encounter. • Complete exam with use of peripherals, if applicable. • Document directly in Service Unit EHR. • Confirm screening tool score documentation for BH encounters. • Order labs, diagnostics, and medications within EHR. • Assist with medication management. • Provide recommendations on patient plan of care. • Provide patient education. • Complete verbal and written discharge instructions at end of consult. • Complete Specialty Clinic Consult note in Service Unit EHR within 24 hours. • Provide Physician-to-Physician guidance, upon request.