

Crisis Care Video Activation

iPad Video Activation

1. User will launch the Avel eSync application from the iPad main screen.



2. Upon activation of Avel eSync, the application will bring the user to the main video page. Avel eCare staff will join the video and both parties will be visible on screen.



3. Upon completion of the video session, eCare will end the video. User will need to close the eSync application after use.