

Roles & Responsibilities | Medical Inpatient

Task	Facility Staff Provider & Nurse	Avel eCare Staff Provider & Nurse
Nurse to Nurse Consult	<ul style="list-style-type: none"> Request Avel eCare consult by phone Collaborative call with Avel eCare Nurse 	<ul style="list-style-type: none"> Avel eCare Nurse to review patient report Nurse to Nurse consult completed Initiate Avel eCare Provider when required
Provider to Provider Consult	<ul style="list-style-type: none"> Order entry for Avel eCare telemedicine consult Bedside staff requests Avel eCare consult by phone Collaborative call with Avel eCare Provider Enter orders as applicable 	<ul style="list-style-type: none"> Avel eCare Provider to review patient report Bedside Provider to Avel eCare Provider consult initiated *Initiate video activation if deemed appropriate Avel eCare Provider complete consultation with Bedside Provider
Documentation	<ul style="list-style-type: none"> Confirm medical record is accurate and complete 	<ul style="list-style-type: none"> Avel eCare Provider to complete consult documentation

Patient Video Encounter		
*Patient Readiness (Upon request by Avel eCare Provider)	<ul style="list-style-type: none"> Bedside staff to complete readiness of telemedicine equipment Bedside staff to complete patient readiness for consult Bedside staff to assist with troubleshooting when applicable 	<ul style="list-style-type: none"> Avel eCare staff connects to telemedicine equipment Avel eCare staff to assist with troubleshooting when applicable
*Patient Consult	<ul style="list-style-type: none"> Bedside staff to assist with telemedicine equipment Bedside staff to monitor patient safety and assist with patient consult if needed 	<ul style="list-style-type: none"> Avel eCare Provider connects to telemedicine equipment for patient consult

Medical Management	<ul style="list-style-type: none"> If a patient becomes unstable or requires medical attention, beside staff to follow internal protocol for response ex: Internal Medicine, Hospitalist, etc. 	
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